

About ISN

A partnership of Catholic Community Services and Chehalem Youth and Family Services since 1997, the Integrated Services Network (ISN) opened Brokerage doors in eight Oregon Counties in 2001.

The ISN Support Services Brokerage is a state-funded program that offers adults with developmental disabilities support to plan and manage services to live, work and recreate in the home and community of choice, consistent with the principles of Self-Determination:

- Freedom to plan a life with the support you need; and
- Authority to control your support dollars; and
- Support to be involved in your community; and
- Responsibility for the use of public funds; and
- Responsibility to participate in and become a contributing member of the community.

Support services provide assistance you may require – solely because of the effects of a developmental disability - to maintain independence, achieve community presence and participation and improve productivity. This assistance is flexible and subject to change as support needs change.

As a customer of ISN, you are provided with the services of a Personal Agent (PA). Using Person-Centered Planning, Personal Agents will assist you to develop and manage an Individual Support Plan (ISP). In addition to coordinated purchased supports, brokerages assist with research, development and arranging of resources, education and community awareness, advocacy and leadership training and opportunities.



We are proud to serve nearly 750 customers in Benton, Clatsop, Columbia, Lincoln, Marion, Polk, Yamhill and Tillamook Counties. Across the State, ISN works hard to assure a voice and a choice for adults with developmental disabilities through our mission that customers are citizens with the rights and responsibilities of Self-Determination, Choice and Ownership!

Friendship Connections

The ISN Brokerage coordinates local Friendship Connections groups in each county we serve. Friendship Connections groups focus on social networking, building community, advocacy, and addressing local issues that impact you, the customer. Representatives from Friendship Connections group comprise the ISN Policy Oversight Council which helps coordinate and guide the program in all eight counties. Ask your Personal Assistant how to get connected.

ISN

Support Services Brokerage

*Assuring a voice and a choice for adults
with developmental disabilities.*

Salem Regional Office

3737 Portland Rd. NE
Salem, Oregon 97301

P.O. Box 20460
Keizer, Oregon 97307-0460

503.856.7073
1.866.287.7073 Toll Free
info@goisn.org

www.isnbrokerage.org

A partnership of

Catholic Community Services

3737 Portland Rd. NE Salem, OR 97301
503.390.2600
www.ccsww.org

and

Chehalem Youth & Family Services

501 E. First Street Newberg, OR 97132
503.538.4874
www.cyfs.net

ISN

Support Services Brokerage



Assuring a voice and a choice
for adults with developmental
disabilities.

A partnership of

Catholic Community Services

and

Chehalem Youth & Family Services